

Cyber Risk Benchmark Report on Healthcare Private Equity- Backed Portfolio Companies

June 4, 2025



Welcome

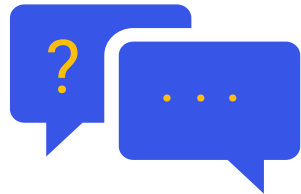
- Meeting logistics and introductions
- Cybersecurity trends impacting healthcare organizations and investors
- Key findings from Clearwater's benchmark report on PE-backed healthcare companies
- Recommendations for strengthening cybersecurity by market segment
- Q&A

Meeting Logistics



Microphones

All attendees are on mute.



Questions

Type your questions in the Q&A box.



Resources

Upcoming events & resources linked.



Recording

Recording will be provided after event.



Survey

Survey will prompt at the end of webinar.

Our Presenters



Baxter Lee, MBA

CFO
Clearwater

- 20 years in Finance, primarily in the healthcare sector
- 10 years of experience in banking, private equity and M&A
- Advise startups in strategic planning, operational development and capital raising



John Santana, CCSFP, CHQP, CISSP

Principal Consultant, Private Equity and Digital Health Team
Clearwater

- Extensive experience supporting healthcare IT risk management initiatives, including portfolio-level Cyber Risk Management services
- Expertise in risk analysis and risk response engagements, as well as providing overall vCISO-level governance support regarding HIPAA, NIST, HITRUST, and 405(d) HICP
- Lead author of Clearwater's Cyber Risk Benchmark Report on PE-Backed Healthcare Companies

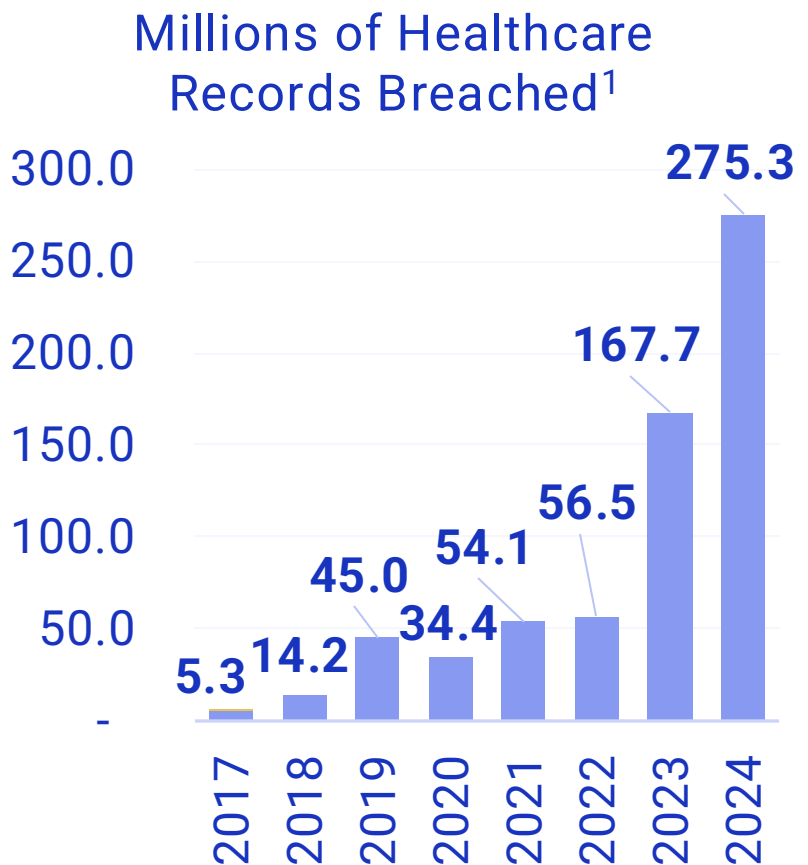


Healthcare's Cybersecurity Imperative



Threats to Healthcare Continue to Grow

Breaches in healthcare continue to break records, and ransomware attacks are increasing, are more damaging and are taking longer to recover from.



Healthcare organizations report a ransomware attack last 12 months

2023	2024
60%	67%

> than 1 week to recover

2023	2024
50%	79%

Why are breaches increasing in healthcare and becoming harder to recover from?

- Growing attack surface with more vulnerabilities
- ePHI is most valuable data
- Most likely to pay ransom
- Number of attackers increasing
- TTPs are evolving quickly
- Weak security programs
- Limited resources

1 The [HHS Breach Portal](#) (2024 data through 12/31/24, pulled on 1/31/25; 2023 data pulled 11/3/24) + 90 million additional records Change Healthcare announced earlier this year
2 [The State of Ransomware in Healthcare 2024 – Sophos News](#)

Cybersecurity is Patient Safety

Numerous studies and surveys support that breaches and ransomware attacks directly impact patient outcomes and safety, in addition to costing an average of \$9.5m just for small breaches.

Delays in procedures resulted in poor outcomes



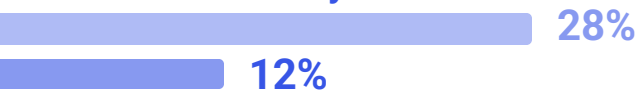
Longer length of stay



Increase in complications from medical procedures



Increase in mortality rate



Ransomware
BEC / Spoofing

[pfpt-us-tr-cyber-insecurity-healthcare-ponemon-report.pdf \(proofpoint.com\)](https://www.proofpoint.com/us-tr-cyber-insecurity-healthcare-ponemon-report.pdf)

2021: CISA reported ransomware causes **excess deaths** due to disruption.¹

2023: Of providers with a **ransomware** attack, **28% reported increased in mortality rates** following the attack.²

2023: JAMA study found hospitals adjacent to those affected by ransomware attacks *also* have disruptions in patient care and **risks to increased mortality**.³

2023: FBI and DOJ treat patient cyber-attacks as **“threat to life”** crimes.⁴

¹ CISA Insights Report: Provide Medical Care is in Critical Condition: Analysis and Stakeholder Decision Support to Minimize Further Harm

² Cybersecurity Insecurity in Healthcare. The Cost and Impact on Patient Safety in Healthcare. Ponemon Institute. 2023.

³ Ransomware Attack Associated With Disruptions at Adjacent Emergency Departments in the US | Emergency Medicine | JAMA Network Open | JAMA Network

⁴ "Hospital Resiliency Landscape Analysis." Healthcare and Public Health Sector Coordinating Council, Office for Civil Rights, Centers for Medicare and Medicaid Services, and HHS 405(d) Working Group. Joint Publication. March 2023."

Vendor Cyber Risk is a Growing Concern

Cyberattacks on healthcare vendors have surged since the Change Healthcare attack in February 2024, with each attack impacting multiple providers or payors.

**Modern
Healthcare**

Healthcare vendors are the new front of the cybersecurity war



**Third-Party, Cyber-Risk
Skyrockets for Health Systems**

HEALTHCARE FINANCE

NOV 04, 2024 | MORE ON PRIVACY & SECURITY

Majority of cyberattacks are through third-party vendors

Change Healthcare cyberattack cripples healthcare providers: What to know

Orthodontic Software Co. Hit With Data Breach Class Action

By Kelcey Caulder · April 2

EMR Vendor Reports Breach of Patient Data

Posted By [Steve Alder](#) on Dec 31, 2024

Data breaches have been announced by the electronic medical record company PracticeSuite, California Correctional Health Care Services, College Hospital Costa Mesa, and Western Montana Mental Health Center.

December 27, 2024, 1:32 PM EST; Updated: December 30, 2024, 10:15 AM EST

**Radiology, Oncology Service
Provider Sued Over Data Breach (1)**

onic medical
n or around

Third-Party Breach Statistics & Impact

Healthcare experiences more third-party data breaches than any other industry

41%

of all third-party breaches affected healthcare organizations¹

77%

of all reported breached records originated from a business associate data breach²

\$9.8M

Average cost of healthcare data breach, which is 2X the average of all industries³

"Software vendors were among the most often targeted entities, accounting for one-quarter of breaches as hackers turned their attention to software supply chains."

-Black Kite 2025 Third-Party Breach Report

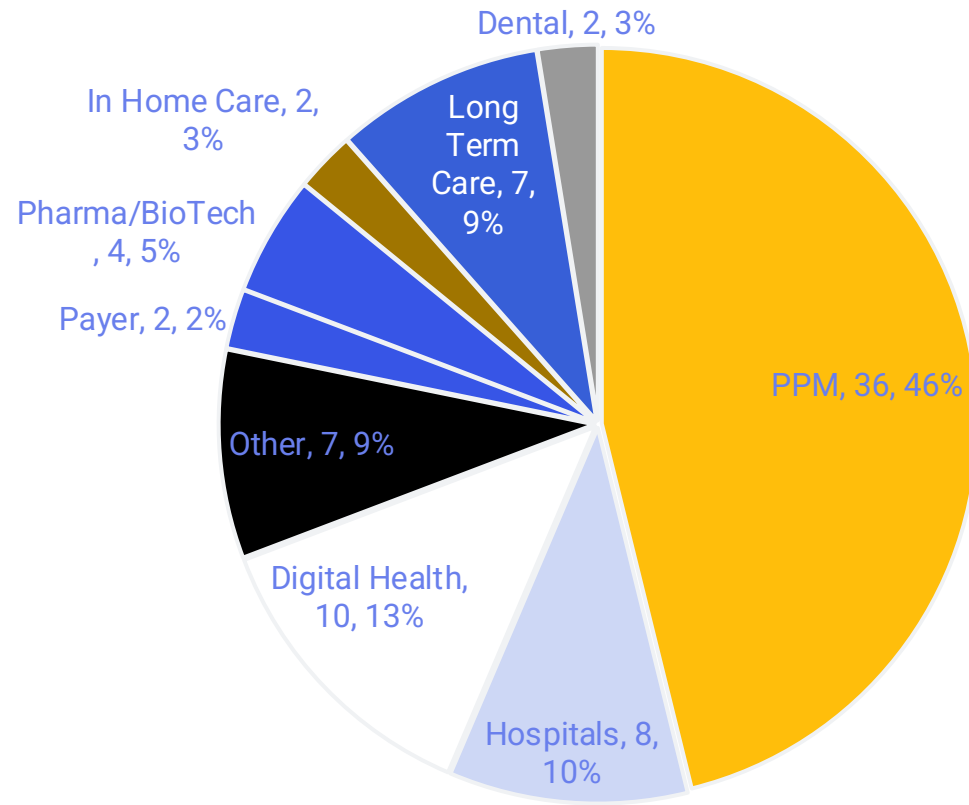
¹ [Black Kite's 2025 Third-Party Breach Report](#)

² [Bluesight's 2025 Breach Barometer report](#)

³ [IBM's Cost of Data Breach Report 2024](#)

Physician Practice Management Groups Have Been a Major Focus of Attacks

Victim by Industry Segment



Source: Recorded Future Threat Intelligence

Between August and October of 2024, 46% of ransomware attacks on healthcare were conducted on PPMGs

Cyber Risk & Healthcare Investors

WSJ PRO

Deep-Pocketed Investors Make Startups a Target for Hackers

Despite risks, cybersecurity isn't always a primary focus of due diligence in funding deals, investors say

By *Angus Loten*

April 28, 2025 1:34 pm ET | WSJ PRO

“Investors have recognized that proactive engagement is among the best defenses against data breaches.”

Derek Hernandez, senior emerging tech analyst at venture-capital research firm PitchBook



Clearwater's Benchmark Report on PE-Backed Healthcare Companies



About the Report

- Based on our work with private equity firms and their portfolio companies to identify vulnerabilities, assess cyber maturity, and drive measurable improvements before identified risks impact the bottom line
- Reflects assessed organizations across a diverse set of private equity-backed portfolio companies spanning all corners of the healthcare ecosystem
- Most of the companies evaluated fall within the middle-market category within their respective market segments



405(d) HICP: A Standard Framework for Assessing Healthcare Cybersecurity Practices

Why 405(d) works for private equity

- Practical, scalable, and designed for real-world implementation
- Federally recognized framework
- Simplified cyber risk management across segments of healthcare

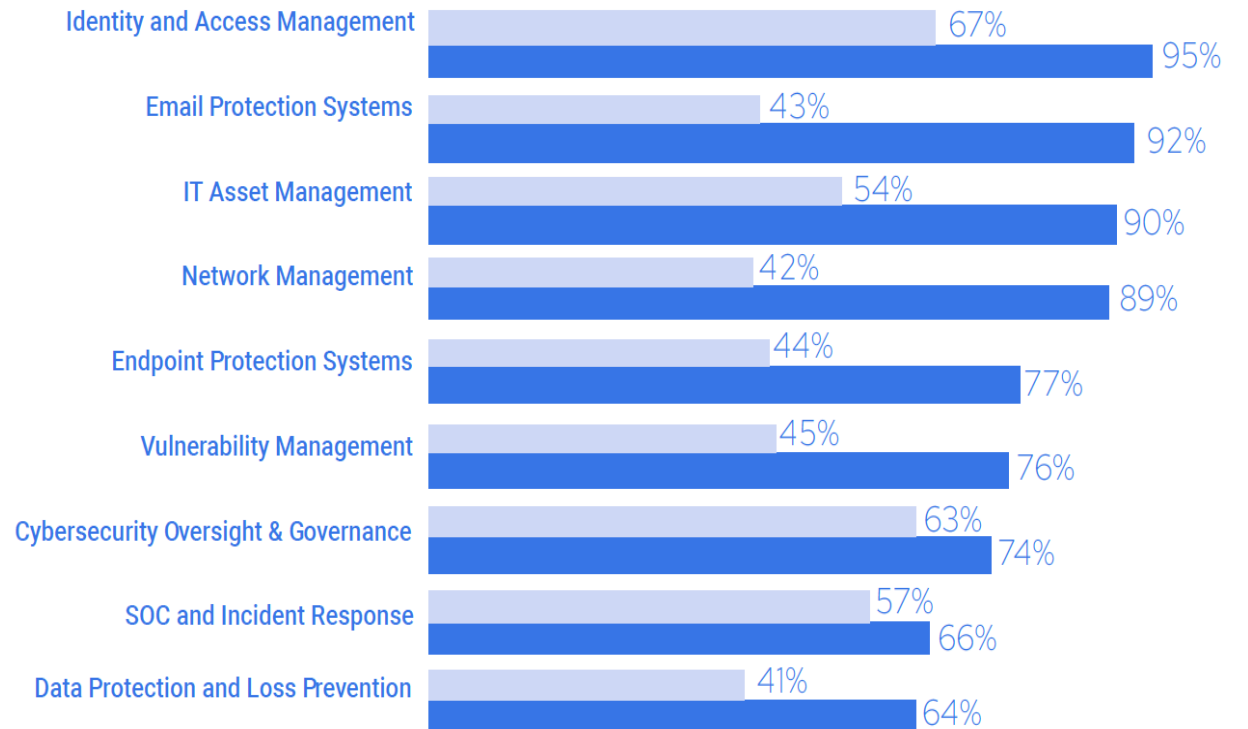
HICP outlines ten key cybersecurity practices to mitigate the most pressing cyber threats in healthcare



Top Areas of Risk

- Lack a structured cybersecurity framework to guide program development
- High-level risk assessments that leave gaps
- No ongoing risk remediation effort
- Lack formalized incident response plans
- Weak data classification and handling policies

Overall averages across practice areas



Recommendations for Strengthening Cybersecurity



Biosciences, CRO, CDMO, and R&D Companies

Research, development, manufacturing, and go-to-market consulting services for pharmaceuticals, biotech, and medical device organizations.



Consumer Health Businesses

Businesses that focus on providing direct to consumer wellness services or products.



Dental Service Organizations

These are organizations providing dental care or innovation in the field of oral healthcare.

- Start by deploying strong data classification and handling standards
- Then align with technical tools and controls to safeguard sensitive information
- Establish or strengthen policies and procedures
- Formalize and test incident response plans through tabletop exercises
- Prioritize cyber risk assessments as part of M&A due diligence
- Implement network segmentation across locations

Recommendations for Strengthening Cybersecurity



Healthcare Software, Analytics, and Business Services

Businesses services, specialized software, and analytics platforms supporting healthcare providers.



Pharmaceutical Companies

These include manufacturing and organizations that drive innovation in the supply components for pharmaceutical businesses.



Physician and Specialty Practice Clinics

Small to large practice groups that provide healthcare services or specialized healthcare.

- Invest in endpoint protection systems and managed services
- Prioritize strong data management and classification practices to minimize potential for accidental or malicious data loss
- Leverage a Managed Security Services Provider (MSSP) to deliver a secure cloud-based operating environment
- An MSSP can also help strengthen overall vulnerability management and incident response
- Consider vCISO services to expedite executive-level direction to improve cybersecurity oversight and governance
- Minimize potential for patient care disruption by strong adoption of SOC and Incident Response practices



Q&A



Upcoming Webinars & Events



Monthly Cyber Briefing Webinar | June 5 | 12:00 CT

- Our review of the latest cyber threats and regulatory development impacting healthcare organizations
- Special deep dive into the malicious use of AI by threat actors
- [Click here](#) to register



Leading With Responsible AI | June 23-25 | 11:00-1:45 CT

- Three-day virtual event featuring leading experts sharing insights and practical guidance on how to drive the responsible use of AI in healthcare
- Topics include governance, regulatory developments, compliance, risk management, and cybersecurity
- [Click here](#) to register



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more secure, compliant, and resilient
state so they can achieve their
mission.*



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